

Delivering Continuous Feedback

ACHIEVE THROUGH PEOPLE

WHO SHOULD ATTEND:

- Supervisory level and above
- Project leads
- People overlooking others for an imminent mission

LEARNING OUTCOME:

Attendees will learn how to formulate, influence and support the performance of others through pertinent and continuous feedback, impacting the overall productivity and organizational development.

TRAINING OUTLINE:

- Feedback fundamentals
- Feedback interpersonal skills
- Positive and constructive feedback
- Link between mindset and feedback
- Structure of feedback
- Feedback techniques (Giving, receiving and soliciting)
- Receivers' defensive reactions

Attendees

8 - 10

Duration

1 day